

PDR RID Report

Date Last Modified 7/17/95

Originator Kevin Schaefer

Phone No 202-358-0755

Organization NASA HQ

E Mail Address kschaef@mtpe.hq.nasa.gov

Document Data Server

RID ID	PDR	406
Review	SDPS	
Originator Ref		
Priority	2	

Section

Page

Figure Table

Category Name DAAC Ops/Design-Data Server

Actionee HAIS

Sub Category

Subject Product Request Tracking

Description of Problem or Suggestion:

The current product request tracking software in the data server does not meet the needs of the DAAC User Services. Also, the DAACs have begun to develop their own tools to track product requests, which may be incompatible with the Data Server design.

Originator's Recommendation

The Data Server designers should work with the DAACs to define the requirements for product tracking.

GSFC Response by:

GSFC Response Date

HAIS Response by: Suhrstedt

HAIS Schedule 5/22/95

HAIS R. E.

HAIS Response Date 6/30/95

ECS is aware of the product tracking tools under development at the DAACs. During the M&O workshop, demos were provided of the LaRC and MSFC tools. These tools are primarily tracking systems for manual entry of jobs, status, and progress monitoring. Most of these functions pertaining to data generation and media writing are automated (as per requirements) in ECS. The operations staff will be involved with the process and status orders within the system when the latter stages of the distribution process are reached (i.e., during the shipping and packing phases). Through mechanisms like the ops workshop, we are actively trying to solicit feedback from the DAACs as how to best craft our tracking tools for their use. At CDR we plan to review operator screens and request tracking approaches with the DAAC personnel, probably via splinter session.

Status Closed

Date Closed 7/17/95

Sponsor Marinelli

***** Attachment if any *****