

Scenario: Anomalous Job 2

Subsystems involved: DPS, DSS, MSS

Background: A production job has abnormally terminated. The operations personnel have to clean up the remains.

Timeframe	Operator	ECS
-	A production job abnormally ends. The Production Monitor is alerted to the condition. The IT developers have used exit handlers to end the job gracefully.	Processing subsystem provides alerts for job endings.
within a few minutes	Operators move all partial remains to local storage on the data server for recovery and diagnosis by IT per IT developed procedures.	Subscriptions notify IT of data to be retrieved. Subscriptions provide a flexible scheme for notifying ITs. Alternatives may impose workload on operations or delay delivery of the results.

Scenario: Anomalous Job 2 (cont.)

Timeframe	Operator	ECS
within a few minutes	Operator notify IT teams of abnormal end of job.	-
-	Operator fills out a trouble ticket to record the problem occurrence.	See Fault Mgmt. presentation.